

A background image of a city skyline at sunset, with various skyscrapers and buildings silhouetted against a warm, orange and yellow sky.

20

YEAR

WARRANTY

K E E P I N G Y O U R L I G H T S O N

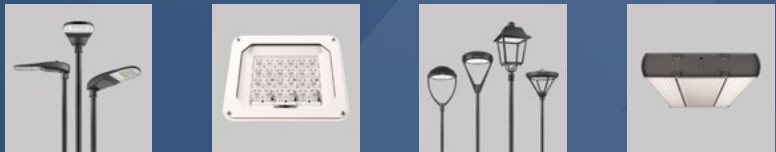
CREE  **LIGHTING**

The world is changing. And so are we.

For over three decades, Cree Lighting has been recognised as a technology leader in LED lighting, converting dynamic science into market-changing products.

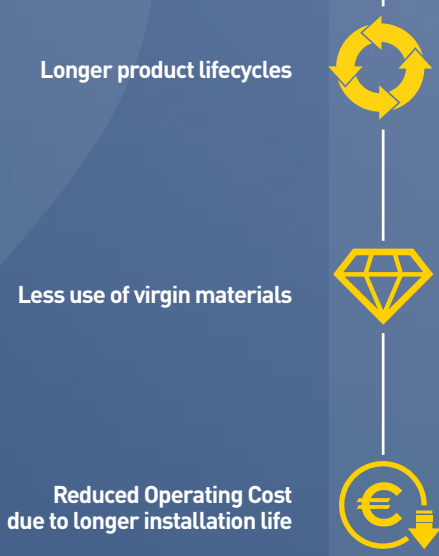
As we all drive toward a more sustainable future we have turned our attention to the way we make our products. As part of this push, we are embracing a component-led design and manufacturing approach.

Today, the Cree Lighting luminaire portfolio is made up of product families, based on a modular design approach. This allows for luminaires to be refurbished, components to be replaced and materials to be recycled properly at the end of life.



Creating modular product families offers a plethora of advantages that help reduce cost, extend useful product lifetimes and improve sustainability across the supply chain

You can expect more



Why choose a 20-year warranty?

Protection from adverse market events

- Rising material prices
- Increasing shipping costs
- Long component lead times

Smooth operation of installations

- Preserve your lighting layout and save valuable time by not re-tendering
- Keep your lights on by quickly replacing components
- Repair faulty products

Achieve sustainability goals

- Reduce the use of virgin materials through upgrade and maintenance
- Reduce emissions by shipping components instead of products
- Become part of a circular economy model

Schedule full refurbishments with the "Care & Protect" package

Now we can promise 7300 tomorrows

Introducing our 20-year extended warranty. Thanks to our shift to a modular manufacturing approach, you can keep your lights on for longer.

Feature	20-year Extended warranty	10-year Extended warranty	5-year Standard warranty	1-year Standard warranty
Cost	Project based quote	Project based quote	Free	Free
Payment plan	At time of product purchase	At time of product purchase	No	No
Postponed payment	Yes, from end of year 5	No	No	No
Payment in instalments	Yes, yearly based	No	No	No
Registration	Not required	Not required	Not required	Not required
Certificate Provided	Yes	Yes	No	No
Products	Selected*	Selected**	Selected**	Accessories
Driver burning hours	100,000	50,000	Not applicable	Not applicable
Consignment stock for replacements	Yes	Yes	No	No
Care & Protect service	Available at additional cost	No	No	No

*See back page **Please consult price list

Warranty made easy

No registration – no fuss. Securing your 20-year warranty is easy.

STAGE 1

1. Personalize your warranty
Choose the product and pricing that suits you. See the pricelist for warranty details and pricing.

STAGE 2

2. Get certified!
Your warranty certificate shows all the products covered under your warranty.

STAGE 3

3. Make a claim
Simply provide your certificate and invoice to make a claim.

About Care & Protect

Easily maintain optimum performance

What's covered?

Perfect for all products covered by our 20-year extended warranty

What's included?

General inspection of mechanical and electrical components and restoration or replacement if needed

What's excluded?

Accidental damage, painting and other aesthetic aspects, control systems, surge protection devices and fuses

What happens next?

The replacement parts will be covered under the standard 5-year warranty

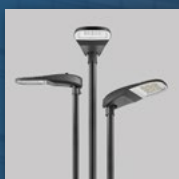
Want to know more?

Visit : www.creelighting-europe.com/en/general-sales-terms-and-conditions

20 YEAR WARRANTY

Product list

ENERGY Series



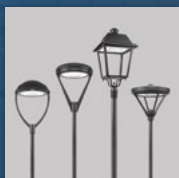
CODE	DESCRIPTION
TR-W20-2L8L	Warranty extension 20-years lumen packages 2L to 8L
TR-W20-9L16L	Warranty extension 20-years lumen packages 9L to 16L
TR-W20-17L26L	Warranty extension 20-years lumen packages 16L to 26L

Dot. Series



CODE	DESCRIPTION
KT-W20-2L8L	Warranty extension 20-years lumen packages 2L to 8L
KT-W20-9L12L	Warranty extension 20-years lumen packages 9L to 12L

URBAN SERIES *PRO*



CODE	DESCRIPTION
AR-W20-2L8L	Warranty extension 20-years lumen packages 2L to 8L
AR-W20-9L12L	Warranty extension 20-years lumen packages 9L to 12L
CN-W20-2L8L	Warranty extension 20-years lumen packages 2L to 8L
CN-W20-9L12L	Warranty extension 20-years lumen packages 9L to 12L
CR-W20-2L8L	Warranty extension 20-years lumen packages 2L to 8L
CR-W20-9L12L	Warranty extension 20-years lumen packages 9L to 12L
MD-W20-2L8L	Warranty extension 20-years lumen packages 2L to 8L
MD-W20-9L12L	Warranty extension 20-years lumen packages 9L to 12L

INDUSTRIA



CODE	DESCRIPTION
IND-W20-15L20L	Warranty extension 20-years lumen packages 15L to 20L
IND-W20-29L34L	Warranty extension 20-years lumen packages 29L to 34L
IND-W20-44L51L	Warranty extension 20-years lumen packages 44L to 51L

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For more information visit www.creelighting-europe.com or contact the Customer Service.

sales.europe@creelighting.com | +39 055 343081

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